

CNEMG Respiratory Infection Triage Unit

Last Updated: April 7, 2020

Care New England is now offering two Respiratory Infection Triage Units (RITUs) located in Warwick and Pawtucket. Please see the below information on the RITUs and how to refer patients to these clinics.

What is the Respiratory Infection Triage Unit?	The RITUs are for patients with fever, acute cough, or other respiratory symptoms that cannot be managed by phone/video, but who do not seem to warrant an ED level of care. The goal of the RITUs is to provide safe in-person medical care for our patients with respiratory infections without having to bring them into the office.
Where are the RITUs located?	<ul style="list-style-type: none">• Pawtucket: The Pawtucket RITU is located at the old Memorial Hospital Campus (111 Brewster Street, Pawtucket) in a heated tent in the parking lot. The tent is located on the <u>Pond Street</u> side of the campus and can only be accessed via Pond Street.• Warwick: The Warwick RITU is located at 455 Tollgate Road in the Kent Hospital ED parking lot in a heated tent.
When is the RITU open?	The RITUs are open Monday – Friday, 8AM – 5PM.
How do I refer a patient to the RITU?	Patients are seen by appointment only. Referrals to the clinic can be made in two ways: <ul style="list-style-type: none">• Epic: Select “REF212 Amb Referral to Resp & Inf Dis Triage” in Epic. Please select which location you are making a referral to, Pawtucket or Warwick. Once you have submitted the referral, the Access Center will contact the patient to book the appointment.• Phone: Please call the Access Center to book an appointment. Please call (401)CareNOW or (401)227-3669. (Direct extension 31988).
Who will be staffing the RITU?	The RITUs are staffed by existing CNEMG providers and MAs.
What will the RITU be able to treat?	The RITUs are able to test for strep and the flu. COVID-19 testing will be completed on a limited basis where appropriate.
Can children be seen in the RITU?	Yes, pediatric patients can be seen in the Pawtucket RITU only. Patients 17 and older can be seen in Warwick.
What type of appointment will the RITU be billing for?	The RITUs are treated as a CNEMG office location and patients will be billed accordingly. This is not considered a hospital-based or ED location.
Who should I contact with any questions?	Alyscia Grant: agrant@carene.org